



Class of 2014 Information Guide for Freshman Parents

**Produced by:
Penn Parents Program**

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New Penn Parent Frequently Asked Questions:

Q: How long should I stay during my child's move-in and orientation?

A: Family events are scheduled for Thursday, September 2 between 11:00 a.m. and 5:00 p.m. Beginning at 9:00 p.m., students will be invited to participate in orientation events, therefore families are strongly encouraged to depart Thursday evening to allow students to adjust to their new surroundings.

Q: What will I need to know for move-in and orientation?

A: Housing and Conference Services has set-up a website to specifically answer parent questions: www.business-services.upenn.edu/housing. A full calendar of events for new student orientation can be found online at www.upenn.edu/nso. Events for families will take place the afternoon of Thursday, September 2 and include a New Penn Parent Orientation Panel and a welcome from the President and Provost.

Q: What are the meal plans and dining hall options for my child in his/her freshman year?

A: All freshmen are **required** to have a meal plan during their freshman year at Penn. However, the options vary based on the individual needs of each student. Please see the Dining Services web site for more detailed information: www.cafebonappetit.com/penn or call (215) 573-8632.

Q: How are students assigned academic advisors?

A: Each student has been assigned an academic advisor who is a member of either the school's faculty or the professional staff. This advisor will work with the student throughout his or her first two years at Penn to assist in planning courses each semester. Each school has a different advisor policy. You will be sent information over the summer from the school regarding the specific set-up for your school and program.

College: www.college.upenn.edu/advising/index.php or call (215) 898-6341

Engineering: www.seas.upenn.edu/undergraduate/advising/index.php or call (215) 898-7246

Nursing: www.nursing.upenn.edu/students/Pages/StudentAdvising.aspx or call (215) 898-6687

Wharton: <http://spike.wharton.upenn.edu/ugrprogram> or call (215) 898-7608

Q: Do students need cars on campus?

A: Since parking spaces are limited, we **strongly** discourage students from bringing cars to campus. The campus is easily walkable and there are various shuttle services available, as well as plenty of public transportation.

Q: What is the telephone system like? What cell phone plan should my child have?

A: Student Telephone Services has an **optional** telephone service for students living on campus. The 2010-2011 optional telephone service includes free Philadelphia local and metropolitan calls. Individual domestic and international long distance telephone calls incur additional charges. Students will need to provide their own telephone set. Learn more by visiting the web site: www.upenn.edu/sts. However, most students will use their cell phone as their primary phone and we encourage students to use a plan with free national coverage, as students they meet will be from across the country. Students should be sure to choose a minute plan that suits their calling needs.

Q: Does it matter if my child uses a laptop or desktop computer?

A: No. Students find that the type of computer they choose is based solely on personal preference and does not seem to dictate their use of the computer or study habits. The library has free laptops that can be used while studying in the library, so students will always have a laptop available to study remotely. Wireless technology is becoming more prevalent and can be found in more and more indoor and outdoor areas at Penn. To purchase a computer you can visit Penn's Computer Connection which serves as an on-campus computer retail center offering educational discounts to the University of Pennsylvania community. You can visit their web site at: www.business-services.upenn.edu/computerstore/index.html or call (215) 898-3282.

Q: How do I send mail or a package to my student?

A: First class mail is sorted into student mailboxes Monday through Friday. Correct addressing is vitally important to speedy delivery of mail through the postal system and to residents. To view the correct address for a particular College House, please visit the information page for the College House and Sansom Place to visiting: www.business-services.upenn.edu/housing/residences/residences.html.

In all buildings, mail is sorted and delivered by Datrose Inc., an outside vendor contracted by the University to manage residential mail and package services. Each College House and Sansom Place has a mailroom and a package room. (Please note that if a package is sent via US Mail with a return receipt, the receipt information provides the time that the package arrives at the main Philadelphia post office, and not the time the package actually arrives on campus.)

During move-in, alternate notification may be used, for example package slips in student mailboxes, or lists posted at pick up locations during this high volume time.

Q: When is Family Weekend?

A: Family Weekend 2010 is from Friday, October 15 to Sunday, October 17, 2010. A complete list of events and activities can be found online at www.vpul.upenn.edu/osl/famwkndcal.html. For more information you can call (215) 898-6533. We encourage all families to attend the activities and join in the fun. Make sure to book your hotel room ASAP! For a list of hotels visit: www.pennparents.org/Resources/hotellist.shtml.

Parents are invited and encouraged to attend *A Conversation with President Amy Gutmann* on Friday, October 15, 2010 from 4:00 pm – 5:00 pm in Irvine Auditorium.

Q: What are some of the campus programs and resources that Penn Parents should know about?

A: When you visit the Parents Program web site at www.pennparents.org, you will be able to find links to campus programs and resources that are important for Penn parents. For additional information, you can call us at (215) 746-4646.

Q: As a parent, do I have the right to view my student's grades and other records?

A: Students have the right to consent to the disclosure of information contained in their education records, except to the extent that FERPA (Family Educational Rights and Privacy Act) authorizes disclosure without consent. In order to release sensitive information, like grades, your student must change their privacy settings: www.sfs.upenn.edu/mustdo/index.htm.

Q: What are the health insurance requirements for students?

A: Full-time students are required to have adequate health insurance. The Penn Student Insurance Plan (PSIP) is available for students who do not have alternative coverage. The Student Health Brochure and its list of services is available online at: www.vpul.upenn.edu/shs/files/shsbrochure.pdf.

Q: Where can I learn more about campus safety?

A: The public safety website, www.publicsafety.upenn.edu is a wonderful resource for the latest news in campus safety. Also please review this list of additional contact numbers:

Special Services: (215) 898-6600

Escort Services:

Walking (215) 898-9255 (WALK)

Van (215) 898-7433 (RIDE)

General Information (215) 898-7297

To reach the University police dial (215) 573-3333 or 911 to reach Philadelphia police. The Philadelphia Fire Department can also be reached by dialing 511 on campus or 911. To see a full list of important numbers please visit: www.upenn.edu/directories/emergency.php.

UPennAlert: The University of Pennsylvania emergency notification system will enable fast and efficient dissemination of critical information to members of the University community during a major emergency. UPennAlert will allow the University to send simultaneous alerts through text messaging, voicemail and email to numerous devices, such as cell phones, landline phones, fax machines and PDAs, and permits two-way communication between each recipient and the University. It provides students, staff and faculty with an additional layer of security and protection in an emergency, in conjunction with our already well-established emergency communication methods, such as University-wide broadcast emails, online updates via the Penn homepage, coordinated use of public media outlets, and public address systems within all College Houses. For frequently asked questions regarding the UPennAlert system visit www.publicsafety.upenn.edu/PennReady/upennalert.asp.

Student Financial Services contact information

Website: www.sfs.upenn.edu

E-mail: sfsmail@sfs.upenn.edu

Phone: (215) 898-1988

Fax: (215) 573-5428

Fax documents to expedite processing and ensure their security. Include your *full* name, date of birth, school of enrollment and Penn ID number on a cover sheet, which can be found online at: www.sfs.upenn.edu/pdf/2010-2011/US-coversheet-taxID-2010-2011-freshman.pdf

Mailing Address:

Student Financial Services
University of Pennsylvania
005 Franklin Building
3451 Walnut Street
Philadelphia, PA 19104-6270

Mailing Address for Bill Payments

University of Pennsylvania/Tuition
P.O. Box 785551
Philadelphia, PA 19178-5551

For answers to frequently asked questions visit: www.sfs.upenn.edu/parents/index.htm

For billing information, please visit: www.sfs.upenn.edu/billing/index.htm#

Please note that you will receive your first bill in July.

Move-in

Move-in for first-year students:

Thursday, September 2, 2010, 9:00 a.m. until 5:00 p.m.

- Early move-in for first-year students is available at an additional charge. Early move-in is on Wednesday, September 1, 2010. If you have any questions, call (215) 898-3547 or visit the housing web site: www.business-services.upenn.edu/housing/assignments/move/movein.html
- Early move-in support will be limited due to the small number of staff and volunteers available. Cart loans, traffic and unloading support will be provided, but at a reduced level from that normally associated with official move in and move out operations.

Move-in Instructions

- There will be unloading areas designated throughout the campus. Plan to unload your vehicle in those areas and then immediately move your vehicle to alternate parking. Please be advised there is heavy congestion associated with move-in traffic.
- Complimentary garage parking for the entire day of your arrival will be available on peak move-in days in order to facilitate unloading for all, and convenience for you. Enforcement of unloading time limits is fairly stringent, and is done in the interest of accommodating the arrival of many students to an urban campus.
- Unloading passes and temporary guest passes can be created online at campusexpress.upenn.edu. Click to “My Housing” and follow the links to “My Move In”. You can schedule your own passes and bring them along. They will be validated upon your arrival. This service will become available beginning in early July.
- You are strongly encouraged to bring a hand truck or similar moving-type equipment.
- A limited number of carts are available for move-in. To borrow a cart, visit the Information Center in your building or the cart tent or table located near your building.
- If you plan to mail items to campus be sure to time the arrival of these packages to arrive at or after move-in, due to the lack of storage space for the high volume of parcels shipped at this time of the year. The University has arranged special pick up locations for UPS Ground parcels. Times and places will be posted on campus. There are several notification methods: a slip will be placed in a student’s mailbox, an email will be sent by the mail staff, lists of recipients of packages that have arrived will be posted at several locations.
- If you do not pick up your UPS Ground package the day it arrives it will be moved to your area package room.

New Student Orientation Parent Events

Thursday, September 2, 2010

Student Services Expo and Parents' Lounge

9:00 am – 5:00 pm

Houston Hall; 3417 Spruce Street

Family Orientation Information Booths

9:00 am – 5:00 pm

34th & Walnut Streets; 37th Street & Locust Walk

Proud Penn Parent Welcome Picnic

11:00 am – 1:00 pm

Class of 1976 Patio (behind Sweeten Alumni Center), College Green

Grab a quick bite and have questions answered by PHINS Orientation leaders, Penn Parents Program volunteers, and Penn Traditions staff.

New Penn Parent Orientation Panel

2:30 pm

Irvine Auditorium

3401 Spruce Street

Join our distinguished Penn panelists to learn about finances, safety, housing, student life and much more in this interactive session. Our Penn experts will provide an overview of relevant issues facing many Penn parents and families and answer your questions.

President & Provost Welcome

4:15 pm

College Green

Penn President Amy Gutmann and Provost Vincent Price welcome Penn families from the steps of historic College Hall in the heart of campus. Please join us to hear these inspiring addresses to the Class of 2013.

President & Provost Reception

4:30 pm

Wynn Commons

Perelman Quadrangle

Following the President and Provost Welcome, join us for a Parents Program reception. Meet and speak with distinguished Penn faculty and staff. Learn more about Penn, Philadelphia and speak with Parents Program representatives.

Directions to Local Stores and Shopping Centers:

10 Minute Drive/Accessible by Public Transportation

K-Mart 901 Market Street (215) 629-2410 Hours: Monday – Friday 7:00 am – 7:00 pm

Directions: Take Market Street eastbound toward Center City, around City Hall to 9th St.

Bus: Take Route 21 which runs east on Chestnut St., bus returns west on Walnut St.

Staples 15th and Chestnut Street (215) 864-9520 Hours: Mon-Fri 7:00 am – 7:00 pm

Directions: Take Chestnut Street eastbound toward Center City to 15th St.

Bus: Take Route 21 which runs east on Chestnut St., bus returns west on Walnut St.

30 Minute Drive

Bed Bath and Beyond 70 East Wynnewood Road (610)642-9296 Hours: Mon – Fri 9:30 am – 9:30 pm

Directions: Starting at 38th and Walnut Street go north and turn left onto Lancaster Avenue and go 1.4 miles. Keep straight onto US-30 [Lancaster Avenue] and go 3.73 miles. Turn right onto East Wynnewood Road and go 0.10 miles.

15 Minute Drive (all in one area on or off of Columbus Blvd.)

IKEA

(215) 551-4532

Hours: Mon. – Sat. 9:30 am – 8:30 pm

Lowe's Home Improvement

(215) 982-5391

Hours: Mon. – Sat. 6:00 am – 10:00 pm

Home Depot

(215) 218-0600

Hours: Mon. – Fri. 6:00 am – 10:00 pm

Target

(215) 463-7311

Hours: Mon-Sat 8:00 am to 10:00 pm

Wal-Mart

(215) 468-4220

Hours: Mon. – Fri. 9:00 am – 7:00 pm

Best Buy

(215) 336-2212

Hours: Mon. – Fri. 10:00 am – 9:00 pm

Directions: Take Chestnut Street eastbound toward Center City. At 30th Street (next to the Post Office) make a left onto Schuylkill Avenue. Continue to follow Schuylkill Avenue (two blocks) and merge onto Vine Street Expressway/I-676 E toward Central Philadelphia (the right lane). Merge onto I-95 South passing the exit for the Benjamin Franklin Bridge. Continue toward exit for International Airport. Exit at the Columbus Blvd. (Exit 20 left lane) and stay to the right of the exit. Turn right onto Columbus Blvd. Turn left into Columbus Commons for the stores above.

Philadelphia Banks (with branches in University City of Center City)

University City

Citizens Bank

134 South 34th Street
(215) 387-1900

Sovereign Bank

3131 Market Street
(215)349-6000

Wachovia

3431 Chestnut Street
(215) 222-2139

PNC Bank

3535 Market Street
(215) 823-2300

TD Bank

3735 Walnut Street
(215) 387-1000

Bank of America

3925 Walnut Street
(215) 386-1781

Fall		2010 Fall Term	2011 Fall Term
Move-in and registration for Transfer Students	Wednesday	September 1	August 31
Move-in for first-year students	Thursday	September 2	September 1
New Student Orientation	Thursday-Tuesday	September 2-7	September 1-6
Labor Day	Monday	September 6	September 5
New Student Convocation and Opening Exercises	Tuesday	September 7	September 6
First Day of Classes	Wednesday	September 8	September 7
Course Selection Period Ends	Friday	September 24	September 23
Drop Period Ends*	Friday	October 15	October 14
Fall Term Break	Saturday-Tuesday	October 9-12	October 8-11
Family Weekend	Friday-Sunday	October 15-17 (Columbia)	October 14-16
Homecoming	Saturday	October 30 (Brown)	November 5 (Princeton)
Advance Registration, Spring Term	Monday-Sunday	November 1-14	October 31- November 13
Thanksgiving Break Begins at close of classes	Wednesday	November 25	November 24
Thanksgiving Break Ends 8 a.m.	Monday	November 29	November 28
Fall Term Classes End	Friday	December 10 (Friday)	December 9 (Friday)
Reading Days	Saturday-Tuesday	December 11-14	December 10-13
Final Examinations	Wednesday - Wednesday	December 15-22	December 14-21
Fall Semester Ends	Wednesday	December 22	December 21
Spring		2011 Spring Term	2012 Spring Term
Spring Semester classes begin	Wednesday	January 12	January 11
Martin Luther King, Jr. Day (observed; no classes)	Monday	January 17	January 16
Course Selection Period Ends	Monday	January 31	January 30
Drop Period Ends*	Friday	February 18	February 17
Spring Break Begins at Close of Classes	Friday	March 4	March 3
Classes Resume at 8 a.m.	Monday	March 13	March 11
Advance Registration for Fall and Summer Sessions	Monday-Sunday	March 21-April 3	March 19-April 1
Spring Term Classes End	Tuesday	April 26	April 24
Reading Days	Wednesday-Friday	April 27-29	April 25-27
Final Examinations	Monday-Tuesday	May 2-10	April 30-May 8
Alumni Day	Saturday	May 14	May 12
Baccalaureate	Sunday	May 15	May 13
Commencement	Monday	May 16	May 14
Summer		2011 Summer	2012 Summer
12-Week Evening Session classes begin		May 23 (Mon)	May 21 (Mon)
First Session classes begin		May 23 (Mon)	May 21 (Mon)
Memorial Day (no classes)		May 30 (Mon)	May 28 (Mon)
First Session classes end		July 1 (Fri)	June 29 (Fri)
Independence Day (no classes)		July 4 (Mon)	July 4 (Wed)
Second Session classes begins		July 5 (Tues)	July 3 (Tues)